



COVID-19 Bowling & League Policy FAQs

As the 2020/21 Fall League season approaches, we know you may have some questions about COVID policies. With that in mind, we have created this FAQ to answer some of your questions. Some answers may change slightly over the course of time due to new information or breakthroughs, but our intent has been and always will be to keep you, our employees and our community safe and healthy! If you have a question that has not been answered, or need clarification on one of these answers, please email Jesse & Gerry at info@westridgelanesffc.com or info@gagebowl.net and they will answer your question!

Q: What is the bowling center doing to be sure that I am safe?

A: We have implemented a number of policies and procedures to keep our facility cleaner PLUS we have several other policies and procedures used to keep you safe. These include but are not limited to:

- Sanitizing rental shoes (which we have always done)
- Sanitizing house balls, including the holes
- Installation of numerous hand sanitizer stations so our customers & staff have easy access to sanitizer
- Upgraded our HVAC Filters to CDC recommended M-13 filters
- Employees are required to certify they do not have symptoms and their temperature is taken each day. If an employee has any illness or a temperature, they are not allowed to work and are sent home.
- We require one person of each party/group to sign in for contact tracing (This information will only be used by the health department or us to contact customers who may have been exposed to a COVID positive customer. Information is kept confidential and destroyed when no longer needed).
- We are also implementing League Social Distancing to assist in spreading teams out.

Q: What is your mask policy?

A: After working with the Shawnee County Health Department, we have the following policies:

- Employees: All employees are required to wear masks at all times in the facility with a few exceptions:
 - o When in an office/room by themselves
 - o When eating at a table
 - o When working on a machine and the mask presents a potential safety hazard
 - o When communicating with a deaf or hard of hearing customer
- Customers: All customers are required to wear masks at all times while inside the building with the following exceptions:
 - o When seated at a table
 - o While physically bowling

A good rule of thumb is that if you are standing up for any reason other than actually bowling, you must have a mask on. Due to the Shawnee County's order, we are required to remind anyone who violates this policy to wear a mask, in addition a violator who refuses to follow this policy **CANNOT** be served and will asked to **LEAVE** the facility should they not comply.

We do understand that a few of our customers are exempt from wearing a mask under the Shawnee County order for various reasons. We ask those customers to let our staff know immediately, as well as sign a mask waiver form.



Q: Why does the kitchen and bar close at 11pm?

A: Although we not classified as a Bar or Restaurant, we must comply with the current Shawnee County Emergency Bar & Restaurant order that limits our serving hours to:

- Sunday through Wednesday 6:00am – Midnight
- Thursday through Saturday 6:00am – 11:00pm

Should you be bowling past these times, we cannot serve food/beverage from our Bar or Kitchen; however, you may purchase pre-packaged snacks and beverages from our vending machines while you finish bowling. In addition, this order restricts anyone from sitting at the bar top.

Q: What happens if an employee tests positive for COVID 19?

A: If we should unfortunately have an employee test positive for COVID, here is are our procedures:

- Any employee who is considered a “Close Contact” as defined by the health department, will need to:
 - o Self-Quarantine for fourteen days from the time of exposure. After that period, if they have no symptoms, they may return to work
- OR
- o Self-Quarantine for three days, then take a COVID test and have a negative result
- Depending on the size of the outbreak, we may shut down the facility for up to fourteen days
- Alert the Shawnee County Health Department

Q: What is a “Close Contact”?

A: A close contact is someone who has:

- Exposure to a COVID positive person two days prior to the onset of that person’s symptoms, OR their test date IF the COVID positive person is a-symptomatic
- Being within six (6) feet of someone for 10 minutes or more (these 10 minutes are cumulative)
- Having a meeting in an enclosed room with a COVID positive person
- Anyone who the COVID positive person has ate with or rode in a vehicle with

HOWEVER; if both parties (the ill person and his/her contacts) were always wearing masks properly, then those identified as close contacts are a lower risk of infection and do not need to be excluded from work or other activities. In addition, individuals who were in the same facility at the same time as the COVID positive person BUT further away than six (6) feet and had limited contact, do not need to be excluded from work or other activities.

Q: When is it safe for your employee to come back to work or me to return to the facility?

A: The health department says that a COVID positive employee may return to work when the following two conditions are both met:

- At least 3 days (72 hours) have passed since their fever disappeared (without the use of fever-reducing medications) and have had improvement in respiratory symptoms (e.g. cough, shortness of breath, etc.) each of those three days.

AND

- At least 10 days have passed since their symptoms began.

We will use this same standard for customers.



Q: If someone in my league tests positive, will we need to postpone the league for two weeks, and will the center need to shut down?

A: Not necessarily. It will be the league's decision on whether to postpone for two weeks or to continue bowling. We will ask any that person's close contacts (as defined above), to quarantine for 14 days. If all league members follow our policies of wearing masks, practice social distancing and sit at the appropriate tables, the risk would be low.

Q: If I do need to miss a couple of weeks because I am a close contact, do I get to post bowl?

A: Depends on league rules; however, the bowling center would like leagues to allow bowlers/teams who have to sit out due to health department guidelines the opportunity to make up the weeks they missed.

Q: If I don't make up my games, do I still have to pay for the weeks I missed?

A: Yes, you are responsible for the lineage and prize fund for weeks you miss unless league & center rules state otherwise.

Q: If a league has to be shut down, will the league be extended or will the season be shortened?

A: If the shutdown is because of a league decision/rule, the league will simply be extended the amount of time it has been shut down.

Q: What happens if the government shuts down the bowling facility?

A: Should the government order the bowling center to close again, the league may choose to do any of the following:

- Pick back up where they left off. For example, if the facility has to shut down after your league finishes week 5, whenever the facility reopens, your next league week will be week 6.
- Pick back up on the corresponding week when the league is able to return. So if the league bowls two weeks, then the center is shut down for eight weeks, in this scenario, the next league week would be week 11. (This could create a competitive imbalance in the league schedule)
- Should the center reopen prior to the end date, the league could bowl a different amount of weeks greater than the number of weeks remaining.
- IF the league decides to cancel their league prior to the end of the season, league members will owe two weeks (just like if an individual was quitting for personal reasons). This assumes that the bowling center reopens prior to the scheduled end of the league
- IF the bowling center does not reopen prior to the scheduled end of a league's season (just like in 2019/2020) the league can choose to extend their season or cancel

Q: What happens if the bowling center has to shut down as a result of a large amount of positive tests?

A: In this case the league can choose to either:

- Skip those weeks and pick up on the corresponding week when the facility reopens
- Extend their league season to make up those weeks

Q: What if myself/my team doesn't feel comfortable bowling my regular night for some reason?

A: Teams who are uncomfortable bowling during their regularly scheduled league time, may pre/post bowl with the following caveats:



- Pre/Post Bowls must be allowed by league rules
- Pre/Post Bowls MUST be scheduled at least 24 hours in advance with the center
- Lanes are not guaranteed to be freshly oiled
- Each team will have a pair to themselves and the center will try to have an open lane/pair on either side; however, this is not guaranteed
- The bowling center will have lanes available for pre/post bowls during the following times:
 - o Monday – Friday 3:00pm – 6:00pm
 - o Saturday 1:00pm – 5:00pm
 - o Sunday 10:00am – 2:00pm & 7:00pm – 9:00pm
 - o Additional times may be available as well

Q: What happens, in terms of added money, if we do not bowl the regularly scheduled weeks?

A: Leagues that have been shortened (for any reason) that are to receive added money will receive a pro-rated portion of their scheduled amount. This will be calculated with the following formula

- Actual Added Money = (# of weeks actually bowled/# of weeks scheduled to bowl) x scheduled added money

Q: What is your League Social Distancing Policy to help us spread out?

A: Depending on the size of that league session, we have several options on how to spread out teams. It should be noted that a league session size is determined by the total number of teams bowling during a time period on all leagues, not just the teams in your league. Below is our policy:

Small League Sessions:

Small league sessions are defined as any league time period where the total number of teams bowling league (this is the total combined teams of all leagues during that time period) are less than or equal to the following number of teams for each facility:

- Gage Bowl 16 lanes of league or less
- West Ridge Lanes 12 lanes of league or less

During these sessions, we will use every other pair of lanes for league bowling.

In example, in a league session with 12 lanes being used; lanes will be used in the following manner

<u>USED FOR LEAGUE</u>	<u>EMPTY LANES</u>
Lanes 1/2	Lanes 3/4
Lanes 5/6	Lanes 7/8
Lanes 9/10	Lanes 11/12
Lanes 13/14	Lanes 15/16
Lanes 17/18	Lanes 19/20
Lanes 21/22	Lanes 23/24

Medium Sized League Session:

Medium league sessions are defined as any league time period where the total number of teams bowling league (this is the total combined teams of all league during that time period) are in the following numbers for each facility:



- Gage Bowl 17 lanes of league to 28 lanes of league
- West Ridge Lanes 13 lanes of league to 22 lanes of league

During these sessions, we will group league lanes into “pods” of four with an empty pair of lanes in-between each pod.

In example, in a league session with 24 lanes being used for leagues; the lanes will be used in the following manner:

USED FOR LEAGUE

Lanes 1 – 4
Lanes 7 – 10
Lanes 13 – 16
Lanes 19 – 22
Lanes 25 – 28
Lanes 31 - 32

EMPTY LANES

Lanes 5/6
Lanes 11/12
Lanes 17/18
Lanes 23/24
Lanes 29/30
Lanes 33/34 (at Gage)

Large Sized League Session:

Large league sessions are defined as any league time period where the total number of teams bowling league (this is the total combined teams of all league during that time period) are in the following numbers for each facility:

- Gage Bowl 29 lanes of league to 30 lanes of league
- West Ridge Lanes 23 lanes of league to 24 lanes of league

During these sessions, we will group league lanes into “pods” of six with an empty pair of lanes in-between each pod AND we will have specially assigned tables.

For example, in a league session with 24 lanes being used for leagues; the lanes will be used in the following manner to create the aforementioned pods:

USED FOR LEAGUE

Lanes 1 – 6
Lanes 9 - 14
Lanes 17 - 22
Lanes 25 - 30

EMPTY LANES

Lanes 7/8
Lanes 15/16
Lanes 23/24
Lanes 31/32

Table Assignments will be as follows:

- a. Gage Bowl
 - i. Teams assigned to odd lanes will be assigned the lower table closest to the lanes.
 - ii. Teams assigned to even lanes will be assigned the high top table on the concourse as their table for the evening
- b. West Ridge Lanes
 - i. Teams assigned to odd lanes will be assigned the bowler’s area table associated with their lane
 - ii. Teams assigned with the following lanes will be assigned the “bat wing” table
Lanes 2, 6, 10, 14, 18, 22, 26, 30



- iii. Teams assigned with the following lanes will be assigned the round ball holder tables on the concourse
Lanes 4, 8, 12, 16, 20, 24, 28, 32

Extra Large to FULL League Session:

Extra Large & FULL sessions are defined as any league time period where the total number of teams bowling league (this is the total combined teams of all league during that time period) are in the following numbers for each facility:

- Gage Bowl 31 Lanes or Greater
- West Ridge Lanes 25 Lanes or Greater

During these sessions, we have two options:

Option #1 – Empty Pairs (if available) & Table Assignments

- Empty Pairs - In league sessions that are not completely full, we will place empty pairs in logical spots to create the most separation.
- Table Assignments
 - o Gage Bowl
 - Teams assigned to odd lanes will be assigned the lower table closest to the lanes.
 - Teams assigned to even lanes will be assigned the high top table on the concourse as their table for the evening
 - o West Ridge Lanes
 - Teams assigned to odd lanes will be assigned the bowler's area table associated with their lane
 - Teams assigned with the following lanes will be assigned the "bat wing" table
 - Lanes 2, 6, 10, 14, 18, 22, 26, 30
 - Teams assigned with the following lanes will be assigned the round ball holder tables on the concourse
 - Lanes 4, 8, 12, 16, 20, 24, 28, 32

Option #2 – Split Squads & Table Assignments (if necessary)

In this option, league(s) will split their bowling times where a portion of the league will start earlier and the other portion will bowl after the first portion is completed. Bowling times will be determined by league schedule ensuring that teams will bowl early some nights and late other nights. This will allow there to empty pairs within both league sessions. Should the league decide this is how they would like to create a better social distancing plan, then we would like to do the following:

- Start the league slightly earlier to assist the late shift in getting done at a reasonable time
- With less teams bowling in a given time period, we will utilize the policies of the corresponding league size above.
- The bowling center will add \$200 to the prize fund for any league choosing to do this
- When & if all restrictions are removed during the upcoming season, the league will return to normal times